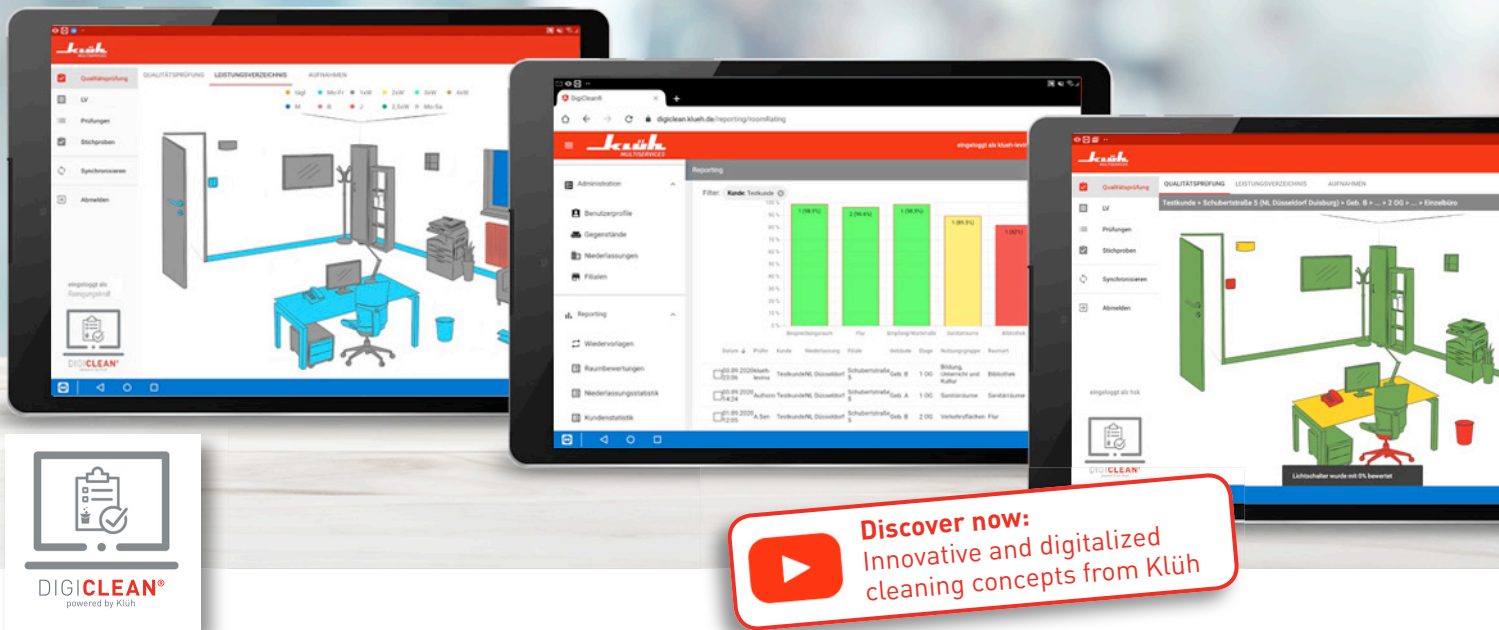




DigiClean[®] optimises the entire cleaning process

Our flexible software project is designed to be used throughout the entire cleaning process – from service specifications to training programmes and quality assurance. Our expertise lies in the professional cleaning of buildings while at the same time guaranteeing the agreed level of service and quality.



DigiClean® – optimises processes and ensures quality

DigiClean® has been developed by Klüh to map and optimise the entire cleaning process and is already being used by more than 800 users in the specialist cleaning departments of over 250 customers. Currently, more than 9,000 checks are generated each month.

Our cleaners are equipped with a tablet for working with DigiClean®, which helps them to carry out quality checks via a visual template and to determine ergonomic working methods and the reduction of travel time. Employees are also provided with a clear and visual representation of important topics such as workplace safety and hygiene. DigiClean® can be used digitally via an app or also on paper.

DigiClean® creates transparency

The system is easy to understand due to the graphic representation of the rooms and their flexibly adjustable service specifications. This allows the contractually agreed services to be fully documented, presented and conveyed without language barriers. To further increase comprehensibility and make DigiClean® internationally competitive, the application has been translated into English, Turkish and Polish. Other features include the integrated random generator, which suggests randomly selected rooms for quality inspection, and the room-based checklists for displaying rare items and cleaning-related activities in the room.

Quality measurement system

During the development of DigiClean®, current standards such as DIN EN 13549 and DIN 277 as well as industry recommendations, including those of the Federal Guild Association of the building cleaning trade, were taken into account. The tool was also certified by TÜV Austria according to DIN13549 in 2021. DigiClean® optimises the cleaning process by highlighting and graphically presenting the strengths and weaknesses identified in the inspection. The resulting performance records can be automatically sent to the customer. It is also possible to connect to Klüh's own customer service portal DigiService. This also allows "tickets" to be generated directly from the DigiClean® app. Thanks to the stand-alone app with offline functionality, quality checks can also be carried out without an internet connection.

Discover now:
Innovative and digitalized
cleaning concepts from Klüh



Training without any language barriers

Thanks to the graphically displayed room components with corresponding colour coding based on cleaning frequency, employees can be trained quickly and easily. A print out option of the service specifications allows individual images to be taken along on the cleaning trolley if no tablet is available. It is also possible to watch training films directly in the app. These training films, which are language-neutral and can therefore be understood by everyone, are particularly suitable for decentralised structures or work instructions given to new cleaning staff.

Benefits at a glance

- Presentation of the cleaning requirements in accordance with the contract
- Visual representation of the service specifications (objects and intervals)
- Efficient training methodology
- Determining ergonomic working and travel times
- Transfer of hygiene standards to the operative level
- Monitoring of the monthly cleaning result and early response to it
- Regular dialogue with the customer through integration into the QM process
- Evaluation of performance: from the subjective and perceived to the objective and documented
- Increase customer satisfaction through high quality and transparent reporting

Contact

Do you have more questions or would you like to have a live demonstration on DigiClean®? Feel free to take up contact with us. You can reach our experts in the Center of Digital Excellence any time at code@klueh.de. We are looking forward to talking to you!

