

PRESS RELEASE

Quality assurance

Klüh certified for successful compliance management

Düsseldorf, 26.07.2022 – Klüh Service Management GmbH, an internationally active multi-service provider from Düsseldorf, is one of the first companies to be certified according to the new ISO 37301 standard for its successful compliance management system. With this certification, the association for technical inspection, TÜV Austria, confirms that Klüh has a management system suitable for ensuring conduct throughout the company in compliance with values and the law.

The certification followed an extensive audit of Klüh's compliance management system. In this context, it was assessed whether suitable measures and processes are in place to detect or even prevent violations of applicable guidelines and legal regulations within the company. For this, employees from all business divisions were interviewed, documents were examined, and processes were observed.

Christian Frank, Managing Director and responsible, among other things, for personnel and quality management at Klüh Multiservices: "From the very beginning, we at Klüh have pursued a transparent corporate policy with comprehensive quality assurance. The certification of our compliance management by TÜV Austria has once again confirmed our leadership and corporate culture, and we are proud to serve our customers, business partners and the public as a trustworthy partner."

So as to reliably guarantee customer satisfaction, safety and sustainability, alongside the compliance management system now certified in accordance with the new ISO 37301 standard, the family business also works with other management systems which are regularly recertified by TÜV Austria. All of Klüh's specialist companies and locations have implemented these management systems and work in accordance with the standards for quality, environment, energy/resource use and occupational health and safety prescribed by them.

About Klüh:

Klüh Service Management GmbH is an internationally operating multi-service provider from Düsseldorf, which celebrates its 111th company anniversary this year. Founded in 1911, the family-run company has decades of experience in the area of infrastructural services. The departments Cleaning, Catering, Clinic Service, Security, Personnel Service, Airport Service and Integrated Services offer both individual services as well as multiservice concepts. With more than 52,000 employees in seven nations, the company achieves sales of around 814 million Euros (2021). For further information see www.klueh.de.

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