

PRESS RELEASE

Process management

Keros Consult optimises merchandise management at the care provider Korian



Düsseldorf, 04.10.2023 – Starting immediately, Keros Consult, a wholly owned subsidiary of the Klüh Group, is supporting Korian Services GmbH with the optimisation of its ordering and production processes. Korian Services is one of the biggest service companies in the field of care for the elderly and part of Korian Deutschland, a leading European provider of inpatient care, outpatient care and sheltered housing as well as medical intensive care.

Within the framework of the contract, for the almost 240 Korian facilities in Germany, Keros Consult employs its digital merchandise management system, which was specially developed for community catering and controls all the necessary steps from ordering to stocktaking. The merchandise management system ensures a high level of reliability in the order process by providing selected items and over 10,000 recipes. It also provides reliable food labelling, central complaints processing, monitoring of critical control points, an efficient procedure for product recalls as well as an integrative connection to subsequent invoicing systems.

“We are delighted that with Keros Consult as our partner we can optimise our complex logistical processes”, says **Jochen Hartmann**, Chairman and Managing Director of Korian Services GmbH.

With its consulting services and software solutions, Keros Consult addresses all sectors that provide communal catering. Alongside company restaurants, these include hospitals and clinics, old people’s and nursing homes, school and pre-school caterers, as well as industrial kitchens that supply catering for events and the to-go sector in the food retail trade. With their many years of expertise in operations management and lean management consulting, as well as in the purchasing of favourable conditions, the staff of Keros Consult can quickly identify potential for improvement and thus implement effective concepts for digital process optimisation which are always practical and beneficial for the everyday business of their clients.

About Keros Consult:

Keros Consult GmbH is a wholly owned subsidiary of Klüh Service Management GmbH, a global multi-service provider from Düsseldorf. Founded in 1911, the family-run company has decades of experience in the area of infrastructural services. The divisions Cleaning, Catering, Clinic Service, Security, Personnel Service, Airport Service and Integrated Services offer both individual services as well as multiservice concepts. With almost 58,000 employees in seven nations, the company achieves sales of around 923 million euros (2022). For further information see www.klueh.de sowie www.keros-consult.de.

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